

OFFICE OF

# Eureka County Public Works

Administrative Bldg.  
701 South Main Street  
P.O. Box 714 • Eureka, Nevada 89316

Phone: (775) 237-5372  
Fax: (775) 522-0909  
[www.co.eureka.nv.us](http://www.co.eureka.nv.us)

July 1, 2019

Dear Eureka County Residents,

Eureka County awarded the Exclusive county-wide franchise for household and commercial waste collection service in Eureka County to Olcese Waste Services.

Olcese Waste Services will begin service in Eureka County on **August 1, 2019**.

Please see the enclosed flyer to contact Olcese Waste Services to sign up for service. Flyers have been placed in various locations around Eureka and Crescent Valley.

Garbage pickup is not mandatory; you may still haul your own garbage, if you choose.

Thank you,  
Eureka Public Works

# Olcese

## Waste Services

Dear Eureka County Residents,

Starting August 1, 2019, Olcese Waste Services will be the new waste hauler in Eureka County!

1. Please have all **96-gallon carts on the street or at the curb by 6:00 a.m.** on your service day. With new service starting, route times may vary for the first few weeks. We thank you for your patience while we are learning the new routes. If your carts are not out, they will be picked up the following week, on your next service day. All routes are completed by 5p.m., weather permitting.
2. Please place cart on curb with 24" of space on each side and handles facing the road. We do not pick up loose trash; it must be in a bag or cart. If you need a second or third 96-gallon cart from Olcese Waste Services, please contact us to set up delivery.
3. Absolutely, **no hazardous waste, liquids, hot ashes, dead animals, dirt, or concrete** allowed in your cart. Please break down your cardboard. 1 (one) bulky item pickup per week may be placed at the curb (weight limit 30lbs) for an extra fee of \$8.00. Extra trash bags will be \$2.25 per bag with a 30lb weight limit.
4. For your convenience, we offer credit card payments online at [www.olceseservices.com](http://www.olceseservices.com).
5. In addition to our residential service, we also offer 2-yard and 3-yard commercial bins for businesses or **ranches**. **\*\*(some exceptions may apply) \*\***
6. A holiday service calendar has been included on the back of this form for your convenience. If your normal service day falls on a holiday, **there will be a one-day change** to allow us to accommodate not servicing on the holiday.
7. Billing for residential services is sent out once per quarter. Every 90 days, you will receive an invoice for the following 3 months of service. When setting up a new account, you don't pay anything until you receive your first bill, which will include a prorated charge from the date you started service through the end of that quarter as well as the normal quarterly charge for the next 3 months.
8. Payments are due within 45 days of receiving your bill. Payments can be made online or by mail. You can set up autopay with a credit card at [www.olceseservices.com](http://www.olceseservices.com).  
**\*\*Please do not attach payments to your cart\*\***
9. In order to be sure we have everyone on our schedule for the rollout of our new services in Eureka County, we need to have your information in our system no later than **July 12, 2019**. This will allow us to be sure we have accounted for YOUR cart to be delivered. If information to set up service is received after this date, there will be an \$11.00 delivery charge.

Thank you for your business,  
Sincerely,  
The Olcese Waste Services Team

Phone: 775-246-2710 . Toll Free: 888-690-2709  
125 Industrial Parkway . Carson City, Nevada 89706  
[www.olceseservices.com](http://www.olceseservices.com)

# 2019 Holiday Service Calendar

AUGUST 2019.						
SUN	MON	TUE	WED	THUR	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
OCTOBER 2019.						
SUN	MON	TUE	WED	THUR	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		
DECEMBER 2019.						
SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SEPTEMBER 2019.						
SUN	MON	TUE	WED	THUR	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					
NOVEMBER 2019.						
SUN	MON	TUE	WED	THUR	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
JANUARY 2020.						
SUN	MON	TUE	WED	THUR	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**RED** dates indicate **NO SERVICE** on that day due to a holiday.

**Blue** dates indicate an **early service day**. Please be sure to place your carts out a **day early** this week for pickup instead of your normal day.

**Green** dates indicate a **one-day delay** in collection due to the holiday schedule.

- If your service day is **not highlighted**, your service day will be **unaffected** by the holiday schedule.
- These changes are **ONLY** for the dates on and immediately following the holiday. Your service will return to the regular schedule after the week of the holiday service.

SERVICES	8/1/2019	8/1/2020	8/1/2021	8/1/2022	8/1/2023
	Year 1	Year 2	Year 3	Year 4	Year 5
1-96 Gallon Residential Cart	\$15.00	\$20.00	\$25.00	\$30.00	\$32.00
1-96 Gallon Commercial Cart	\$19.00	\$23.00	\$27.00	\$31.00	\$35.00
Additional Cart Same Stop	\$11.00	\$15.25	\$19.50	\$24.00	\$28.00
2yd Rear Load Container	\$109.00	\$139.00	\$169.00	\$199.00	\$229.00
3yd Rear Load Container	\$163.00	\$208.00	\$253.00	\$298.00	\$343.00
ADDITIONAL FEES					
Additional Bag Fee	\$2.25	\$2.50	\$3.00	\$3.50	\$3.50
Bulky Item Fee	\$8.00	\$8.50	\$9.00	\$9.50	\$9.50
Activation Fee	\$20.00	\$20.50	\$21.00	\$21.50	\$21.50
Reactivation Fee Per Event	\$25.00	\$25.50	\$26.00	\$26.50	\$26.50
Cart Delivery Fee	\$11.00	\$11.50	\$12.00	\$12.50	\$12.50
Container Delivery Fee	\$21.00	\$21.50	\$22.00	\$22.50	\$22.50
Additional service limits					
Bulky Item pickup	Bulky Item pickup 1-item per week (weight limit 30lbs)				
Extra bag pickup	extra bag weight limit 30lbs				
Cart replacement	\$93.00	\$95.00	\$98.00	\$100.00	

When setting up your new service in Eureka County for the first time with one of our customer service representatives or requesting new service online, please see the required information below:

Please take a few moments to review the information we require to set up your new service. To complete the set-up process, you can use the link [www.olceseservices.com](http://www.olceseservices.com), give us a call, or if you prefer, you can fill out this slip and mail it to our office in Carson City. We must have received this information no later than **July 12, 2019** to ensure a smooth transition.



Name: \_\_\_\_\_ Phone number: \_\_\_\_\_  
(First) (Last)

Service address: \_\_\_\_\_ Cross Street: \_\_\_\_\_

Billing address (if different): \_\_\_\_\_

Email (if desired): \_\_\_\_\_

Please select the type of service you are requesting: Residential: \_\_\_\_\_ Commercial: \_\_\_\_\_

Would you like an additional 96-gallon cart? Yes: \_\_\_\_\_ No: \_\_\_\_\_ If yes, How many? \_\_\_\_\_

For commercial customers, what size bin would you like? 2 Yard: \_\_\_\_\_ 3 Yard: \_\_\_\_\_ How many? \_\_\_\_\_

If your address is not clearly marked, please provide a landmark for reference: \_\_\_\_\_